

# Attendee Instructions

Use the instructions below to copy/paste and share with your Riders.

**The American Cancer Society has added your Lyft Pass directly to your Lyft account.**

To view and use your pass, follow the steps below:

## **STEP 1: Download the Lyft app**

If you don't have the Lyft app yet, download it from the App Store (iOS) or Google Play (Android) and set up a new account. [New to Lyft Pass?](#) Click [here](#) to learn more.

## **STEP 2: How to Access Your Lyft Pass**

1. **Open the Lyft app** on your smartphone.
2. **Tap the menu icon** (☰) in the top-left corner.
3. **Select 'Payment'** from the menu.
4. **Scroll to the 'Lyft Pass' section.**

You'll see your pass listed here with details including balance, ride types, and any restrictions.

## **STEP 3: Confirm Your Pass**

Tap on your Lyft Pass to view more information about coverage (e.g., eligible ride types, times, and locations).

## **STEP 4: Request a Ride**

When you're ready to ride:

- Select an eligible ride in Personal mode (not Business profile).
- Your Lyft Pass will apply automatically at checkout if the ride meets the criteria.

## **Important Reminders:**

- **Do not share your Lyft Pass** – it's tied to your phone number and Lyft account.
- **A 15% tip is already included**, so no additional tipping is required.
- **Ensure your payment method is up to date** – if your ride costs more than the pass covers, the remaining balance will be charged to your personal payment method.

**Need help? [Learn more about using your Lyft Pass here](#) or access our [Lyft Rider FAQ](#)**